Workday Named Best in KLAS for ERP (Large) for the Eighth Consecutive Year

PLEASANTON, Calif., Feb. 10, 2025 / PRNewswire / -- Workday, Inc. (NASDAQ: WDAY), a leading provider of solutions to help organizations manage their people and money, today announced that KLAS Research named Workday as Best in KLAS 2025 in enterprise resource planning (ERP) for large organizations for the eighth year in a row. Workday Human Capital Management (HCM), Workday Financial Management, and Workday Supply Chain Management (SCM) for Healthcare ranked highest in every category, including Culture, Loyalty, Operations, Product, Relationship, and Value.

Workday enables healthcare organizations – regardless of size – to spend more time on their mission of delivering quality care. Leading healthcare organizations including <u>Advocate Health</u>, <u>Bon Secours Mercy Health</u>, <u>Corewell Health</u>, <u>East Tennessee Children's Hospital</u>, <u>El Camino Health</u>, <u>Intermountain Health</u>, and <u>Pullman Regional Hospital</u> trust Workday to help them drive the future of health and improve patient and clinician experiences. With <u>Workday Illuminate™</u>, the next generation of Workday AI, Workday empowers providers across the continuum of care to improve efficiency, lower costs, and scale business processes for growth.

"Amid increasingly tight operating margins, talent shortages, and supply chain disruptions, organizations need tools to make smarter choices for the communities they serve," said John Kravitz, vice president and head of healthcare at Workday. "Being recognized as Best in KLAS for ERP (Large) for the eighth consecutive year is a reflection of our commitment to delivering the continuous innovation that health providers across the continuum of care demand to provide excellent, truly patient-centered care."

# **Customer Satisfaction Driven By Unmatched Innovation**

The 2025 Best in KLAS report highlights the top-performing healthcare IT solutions as determined by extensive evaluations and conversations with thousands of end users. As of February 1, 2025, customer testimonials include:

- "Things have gone really well with the system's HR payroll module. We have been able to consolidate multiple systems into one platform, and the system has all of the functionalities that we need. The system has also made our budgeting integration, finances, position control, position requisition, and annual reviews a lot tighter. Workday's mobile platform is a big differentiator." CIO<sup>1</sup>.
- "Workday has modernized how our supply chain team works. They had manual processes like they would have to do the
  counting of some supplies due to gaps in our priority system. That thing just runs. Now they are able to pull reports to
  understand their inventory and respond. We just had a notice about potential supply shortages. They were able to run
  reports to get ahead of that and get stocked up. Workday is really just doing a stellar job in that space." VP/Other
  Executive<sup>2</sup>.
- "In the supply chain area, we have a much better handle on our just-in-time ordering. When things run out in healthcare, we have to immediately find replacements. So we have to do a lot of just-in-time ordering. We have grown a lot in being able to manage that with Workday HCM, Financial Management and Supply Chain. Also, strategically, we have a lot more control in finance because before, we had separate systems. So now, with an integrated system, we have achieved much better system management, and we have much less outside-the-system work because everything we need is in one system." Director<sup>3</sup>.

"Congratulations to the 2025 winners of the Best in KLAS awards! In the ever-evolving healthcare landscape, achieving excellence is no small feat," said Adam Gale, CEO, KLAS. "Winning a Best in KLAS award signifies a commitment to delivering outstanding value and innovation to healthcare providers and patients alike. It is a testament to their hard work, dedication, and passion--all of which are needed to drive our industry forward. It is my hope that these awards inspire the winners and other companies to reach new heights."

The Best in KLAS <u>report</u> recognizes software and services companies that excel in helping healthcare professionals improve patient care.

#### For more information:

- Request a demo and visit Workday at booth #1302 at ViVE, February 16-19, 2025 in Nashville.
- Visit Workday at booth #4721 atHIMSS Global Health Conference & Exhibition, March 3-6, 2025 in Las Vegas.
- Learn more about Workday for Healthcare here.

### **About KLAS Research**

KLAS is a research and insights firm on a global mission to improve healthcare. Working with thousands of healthcare professionals and clinicians, KLAS gathers data and insights on software and services to deliver timely reports and performance data that represent provider and payer voices and act as catalysts for improving vendor performance. The KLAS research team publishes reports covering the most pressing questions facing healthcare technology today, including emerging technology insights, that provide early insights on the future of healthcare technology solutions. KLAS also fosters measurement and

collaboration between healthcare providers and payers and best practice adoption. Learn more at klasresearch.com.

### **About Workday**

<u>Workday</u> is a leading enterprise platform that helps organizations manage their most important assets – their <u>people</u> and <u>money</u>. The Workday platform is built with AI at the core to help customers elevate people, supercharge work, and move their business forever forward. Workday is used by more than 10,500 organizations around the world and across industries – from medium-sized businesses to more than 60% of the Fortune 500. For more information about Workday, visit <u>workday.com</u>.

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# **Forward-Looking Statements**

This press release contains forward-looking statements including, among other things, statements regarding Workday's plans, beliefs, and expectations. These forward-looking statements are based only on currently available information and our current beliefs, expectations, and assumptions. Because forward-looking statements relate to the future, they are subject to inherent risks, uncertainties, assumptions, and changes in circumstances that are difficult to predict and many of which are outside of our control. If the risks materialize, assumptions prove incorrect, or we experience unexpected changes in circumstances, actual results could differ materially from the results implied by these forward-looking statements, and therefore you should not rely on any forward-looking statements. Risks include, but are not limited to, risks described in our filings with the Securities and Exchange Commission ("SEC"), including our most recent report on Form 10-Q or Form 10-K and other reports that we have filed and will file with the SEC from time to time, which could cause actual results to vary from expectations. Workday assumes no obligation to, and does not currently intend to, update any such forward-looking statements after the date of this release, except as required by law.

Any unreleased services, features, or functions referenced in this document, our website, or other press releases or public statements that are not currently available are subject to change at Workday's discretion and may not be delivered as planned or at all. Customers who purchase Workday services should make their purchase decisions based upon services, features, and functions that are currently available.

<sup>1</sup> Customer quote received by KLAS Research inAugust 2024

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For further information: For further information: Investor Relations: ir@workday.com, Media Inquiries: media@workday.com

https://en-sg.newsroom.workday.com/2025-02-10-Workday-Named-Best-in-KLAS-for-ERP-Large-for-the-Eighth-Consecutive-Year

<sup>&</sup>lt;sup>2</sup> Customer quote received by KLAS Research inDecember 2024

<sup>&</sup>lt;sup>3</sup> Customer quote received by KLAS Research inOctober 2024